

Review of Independent Sheltered Housing in the Borough

Report by: Scrutiny Board

For recommendation

Key decision: no

Portfolio and Cabinet Lead: Councillor Leah Turner

1.0 Purpose of the Report

1.1 At its meeting held on 22 November 2016, the Scrutiny Board considered a report (Appendix A) from the Communities and Housing Scrutiny and Policy Development Panel, setting out its findings and recommendations following a review of independent sheltered housing in the Borough.

1.2 The Scrutiny Board endorsed the recommendations set out in the report.

2.0 Recommendations

2.1 It is recommended to Cabinet that:

2.11 six monthly liaison meetings be arranged with the Guinness Partnership and Portsmouth City Council for Councillors (Portfolio Holders) and officers (Heads Of Service) to discuss high-level strategic issues within housing schemes and community issues in the Borough;

2.12 Monthly contact discussions be arranged between officers at the Council and Guinness Partnership / Portsmouth City Council housing teams to discuss housing related issues and concerns relating to residents the Borough;

2.13 A clear guideline on the process of raising issues concerning residents living within schemes provided by housing associations be circulated to all members;

2.14 Guinness Partnership be recommended to improve its communication and performance recording to overcome the clear disparity between the expectations of their customers and the service it provides;

- 2.15 Councillors be encouraged to regularly visit sheltered housing schemes within their ward e.g. attend coffee mornings to improve the profile of the Council and strengthened the link between councillors and their constituents;
- 2.16 Guinness Partnership and Portsmouth City Council be requested to supply the Council each year with a copy of their Housing Annual Report together with a breakdown of the performance statistics relating to this Borough;
- 2.17 The officers be requested to compile a list of sheltered housing schemes within the Borough and publish this on the Council's website; and
- 2.18 a link to the definition of Sheltered Housing be included in the Home Choice website.

Appendices

Appendix A – Report by the Communities and Housing Scrutiny and Policy Development Panel

Background Papers

[Survey Results Pack](#)
[Findings Pack](#)

The Panel's report was agreed and signed off for publication by:

Head of Service: 19.10.16
Head of Finance: 09.11.16
Head of Legal: 01.11.16

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